



# **GREEN VIEW FAMILY AND COMMUNITY SUPPORT SERVICES BUSINESS PLAN 2024-2026**

**4707 - 50 Street Valleyview, Alberta  
Box 1079 T0H 3N0  
PH. 780-524-7603  
FAX 780-524-4130**

<https://www.facebook.com/#!/GreenViewFCSS>

**[www.mdgreenview.ab.ca](http://www.mdgreenview.ab.ca)**

# TABLE OF CONTENTS

**Acknowledgements .....3**

**Vision, Mission, Values .....4**

**Green View FCSS Profile .....5-6**

**List of Programs .....7-10**

**Core Areas of Business .....11-18**

**2024-2026 Goals and Strategies & Timelines .....19-25**

## **ACKNOWLEDGEMENTS**

Green View FCSS would like to acknowledge those that provided assistance and support in the planning and implementation of our business planning:

- Host – Greenvue
- Facilitation provided by Lisa Hannaford, FCSS Manager

## **STATEMENT OF APPROVAL AND ACCOUNTABILITY**

The business plan for the years commencing January 2024 to December 2026 was prepared under the direction of the Board of Green View Family and Community Support Services. Board members present were Roxanne Perron; Tammy Day; Gwen Villebrun; Christine Schlieff; Sally Rosson; Kristine Gavin and Samantha Steinke. The Board and Staff are committed to achieving the planned results laid out in this plan.

Date of Board Meeting: January 17, 2024

## **VISION**

Building strong communities through positive, caring interaction and mutual respect.

## **MISSION**

Family and Community Support Services is a joint partnership between the Province of Alberta, the MD of Greenview and the Town of Valleyview, that develops locally driven preventative social initiatives to enhance the wellbeing of individuals, families and communities.

We do this through:

- Providing preventative programs for all age groups
- Helping individuals develop independence, coping skills and become more resistant to crisis
- Building interpersonal and group skills
- Providing support that helps sustain individuals as active participants in their communities
- Increasing the community's ability to overcome difficulty and change

## **VALUES**

Green View Family and Community Support Services supports the following beliefs:

- A community's most valuable resources are its people. Investments made in developing and supporting people pay dividends in all areas of community life.
- We can make valuable contributions to our communities and communities need the contributions of all of us.
- Volunteerism is inherently valuable in that it allows us, as citizens, to contribute directly to our community, which in turn is linked to positive outcomes for individual volunteers.
- Partnerships are fundamental to community building.
- Municipalities can support individuals, families, and communities by providing well-designed preventive social programs.
- Each municipality has unique programming needs and is best able to determine what its own needs are.

# GREEN VIEW FCSS PROFILE

## History:

The Green View FCSS Board held their first meeting on April 16, 1997. Since that time the programs, services, number of staff and people served have significantly increased. The department moved into its current location in July 2012.

## Access:

Green View FCSS is open Monday to Friday from 8:00 am - 4:30 pm. The office is closed for lunch from 12:00 pm - 1:00 pm, and on statutory holidays.

<https://www.facebook.com/#!/GreenViewFCSS>

## Governance:

Green View FCSS is governed by a board consisting of:

- 1 member of Council from the Town of Valleyview
- 2 members of Council from the MD of Greenview
- 4 Community Members at Large

## Human Resources:

Green View FCSS has staff year-round with 10 full time staff and 12 permanent part time staff. Volunteers also play a role in various programs.

The Green View FCSS Manager (Director) is Lisa Hannaford, who continues to make everyone feel welcome at FCSS.

## Clientele / Community:

The programs and services are offered to all the Town of Valleyview residents and those residing in the Greenview which include Valleyview, Ridgevalley, DeBolt; Little Smoky; New Fish Creek; Sunset House; Crooked Creek; Grovedale, Grande Cache and surrounding Cooperatives and Enterprises. The total population served is approximately 11,400.00.

## Partnerships:

- FCSS is a unique 80/20 funding partnership between the Government of Alberta and participating municipalities or Métis Settlements. Provincially, the FCSS Program receives its mandate from the FCSS Act and Regulation. The Act describes what the Province and municipality/Metis Settlement can do to provide preventive social services. The Regulation describes how services may be provided.

The Regulation sets out the service requirements that a municipality or Métis Settlement must meet to be eligible for funding. At the local level, a municipality or Métis Settlement Council chooses whether to establish a Program and enters into an agreement with the Province to jointly fund FCSS activities. Under FCSS, communities design and deliver social programs that are preventive in nature to promote and enhance well-being among individuals, families, and communities. The programs depend on community resources, and where appropriate involve volunteers in delivery.

The FCSS philosophy is based on a belief that self-help contributes to a sense of integrity, self-worth, and independence. The programs developed are intended to help individuals within their communities to adopt healthy lifestyles, thereby improving the quality of life and building the capacity to prevent and/or deal with crisis situations should they arise.

- Contractual service agreements are held with Alberta Works.

Green View FCSS also has valuable partnerships and provides information and referral to:

- Alberta Council of Women's Shelters

- Alberta Health Services
- Aseniwuche Winewak Nation (AWN)
- Child and Family Services
- Emergency Social Services Network of Alberta (ESSNA)
- Family Resource Network
- Grande Cache and Area Food Bank
- Grande Cache Community Learning and Employment Resource Center
- Grande Yellowhead Public School Division
- Healthy Aging Alberta
- Heart River Housing
- Hinton Friendship Centre
- Holy Family Catholic School Division
- MITTA – Drug and Alcohol Counselling
- Mountain Metis Association
- Northlands School Division
- Northern Gateway Public School Division
- Northern Lakes College
- Odyssey House
- PACE (Providing Assistance, Counselling, and Education)
- Peace Wapiti Public School Division
- Red Willow Lodge
- Resource Centre for Suicide Prevention
- Rural Development Network
- RCMP
- Seniors Outreach
- Service Canada
- Sturgeon Lake Cree Nation
- Town of Valleyview
- Town of Valleyview Library
- Valleyview Community Adult & Family Learning
- Valleyview Food Bank
- Valleyview Men's Shed
- Valleyview Walking With Families
- Whispering Pines Lodge

## PROGRAMMING

Green View FCSS offers programs and services to people of all ages through use of six (6) key prevention strategies.

- Promote and encourage active engagement in the community
- Foster a sense of belonging
- Promote social inclusion (the act of making all groups of people within a society feel valued and included)
- Develop and maintain healthy relationships
- Enhance access to social supports
- Develop and strengthen skills that build resilience

Programming and services contribute to positive outcomes in relation to five (5) Provincial Prevention Priorities.

1. Homelessness and housing insecurity
2. Mental health and addictions
3. Employment
4. Family and sexual violence across the lifespan
5. Aging well in community

*\*In brackets following the program name the Provincial Prevention Priority (PPP) number(s) the program contributes to is/are listed.*

- **Babysitting Courses (PPP 2 & 3):** Green View FCSS partners with service providers who deliver a one-day babysitting course, approx. three times per year for children 11 and older.
- **Balance (PPP 2 & 5):** A restorative yoga program for seniors, people with disabilities/disease and post-surgery recovery. This program increases strength and flexibility for fall prevention.
- **Body Talk (PPP 2 & 4):** For students in Grade 5 & 6. Participants learn how to communicate effectively within boundaries and sustain healthy relationships. This program addresses anatomy, puberty, hygiene, and menstruation.
- **Career and Employment Resource Services (PPP 1 & 3):** Available at the Valleyview location. Residents can access the local job board, career and employment computers for job searching and resume building, internet access for printing government forms and completion of online employment insurance applications.
- **Caregiver Workshops (PPP 1, 2 & 5):** A variety of workshops give caregivers the tools to manage the unique demands and challenges they face in the care giving role. This can be done individually or in a group setting.
- **Commissioner for Oaths (PPP 3):** Services provided free of charge.
- **Community Activity Fee Funding (PPP 2):** For those in addictions recovery, healing after a traumatic experience, or experiencing physical or mental health challenges, this program

provides access to the Grande Cache Recreation Centre public swimming, public skating, and fitness center.

- **Community Support Worker** (PPP 2 & 4): Available to residents in Valleyview and area. Partners collaborate to provide an Outreach Worker from Odyssey House to support clients in the transition from situations of domestic violence to regain independence.
- **Community Volunteer Income Tax Program** (PPP 1 & 5): Volunteers provide this free service to seniors and low-income individuals.
- **Counselling Services** (PPP 2): Green View FCSS offers short term one-on-one mental health appointments with a registered psychologist or professional therapist.
- **Emergency Social Services**: In times of a disaster, Green View FCSS provides services such as food; housing; and personal services.
- **The Empathy Program** (PPP 2 & 4): This program uses stories and connections to build empathy in children aged 3-5.
- **FCSS Baby Book Bags** (PPP 2 & 4): FCSS and the Health Unit partner on this project which has been created to encourage and increase the practice of reading to young children. FCSS provides an educational package for new families to promote bonding and interaction with parents and the child.
- **Gay Straight Alliance** (PPP 2 & 4): This participant led group provides a safe space for 2SLGBTQIA+ youth aged 12-18 to gather, learn and support one another.
- **Green View FCSS Grants** (PPP 1, 2, 4 & 5): The FCSS Board is committed to supporting preventive social programs that positively impact the ratepayers of Greenview and the Town of Valleyview.
- **Grief and Loss** (PPP 1, 2, 4, & 5): A certified facilitator works with clients during their grief journey providing insights and tools to assist in healing.
- **Hands are Not for Hitting** (PPP 4): For kindergarten and grade 1 students. Students will learn how to properly use their bodies when they are experiencing difficult emotions.
- **HEART** (PPP 4 & 5): Health, Education, and Action in Relationships Team. Stakeholders may include the RCMP, Victims Assistance for Valleyview and Sturgeon Lake Cree Nation, Child Services and Green View FCSS.
- **Home Alone** (PPP 2 & 4): For youth 8 – 10 years of age. Focusing on safety in the home and preparing your child to be left alone for short periods of time. This program also offers students information on navigating the online world and skills on how to be a good cyber citizen.
- **Home Support** (PPP 2 & 5): This program provides light housekeeping, meal preparation, and transportation to access essential needs for adults experiencing disruptions to their normal household routines. Adults with disruptions due to physical limitations, mental well-being, pre/post operative care or pre/post-natal care may qualify for assistance. Currently 130 individuals throughout the Greenview access the program with up to 12 Home Support Workers providing service.



- **I Can Handle Anger** (*PPP 2 & 4*): 6-week program for students in grade 1 and 2. This is an age-appropriate anger management program where students learn different ways to handle anger and other difficult emotions.
- **Information, Referral, and Forms Assistance** (*PPP 1, 2, 3, 4 & 5*): We provide referrals that match your need and will assist with completion of forms or applications such as Assured Income for the Severely Handicapped (AISH), Income Support and Seniors Benefits.
- **Inter-Agency Meetings** (*PPP 1, 2, 3, 4 & 5*): Green View FCSS hosts inter-agency meetings in Valleyview (first Tuesday of every month) and in Grande Cache (last Tuesday of every month). Attendees include organizations such as Alberta Health Services, Education, Mental Health, Victims Assistance, Adult Learning, RCMP and Children's Services etc.
- **Interpersonal Relationship Skills** (*PPP 2 & 4*): these small group settings are requested by teachers or school Principals to address and support conflicts, issues, or co-operation strategies in the schools.
- **Just In Case Workshop** (*PPP 5*): This is a hands on workshop to start preparing the documents and information you will need when you or a family member has a sudden death or emergency.
- **Kids Conference** (*PPP 2*): Hosted in Grande Cache for children and youth aged 5-12. A dynamic 2.5-day conference offers participants session choices from three streams of learning: life skills, creativity, and physical well-being.
- **Meadows to Mountains Homelessness Prevention Project** (*PPP 1, 2, 3 & 5*): This project provides crucial supports for individuals and families within Greenview to prevent homelessness. Clients are provided on-going support to navigate systems, access life skills development, and are shown how they are pivotal to their success in stabilizing their living situation. The project is funded through a partnership between Green View FCSS and the Alberta Rural Development Network.
- **Mind-Up** (*PPP 2 & 4*): A program that uses mindfulness to teach emotional self-regulation in students.
- **Miyo Wichihitowin** (Good Relations) (*PPP 2 & 4*) Available in Grande Cache for children and youth aged 5-18. Students learn about local Indigenous culture, traditional practices, and have opportunities to connect with Elders and local Indigenous role models. Activities are open to all youth to bridge the gap between cultures.
- **Mother Daughter Circle** (*PPP 2 & 4*): The purpose of this program is to promote a healthy sustainable bond between mothers and daughters aged 11-14 during the transitional years from girlhood to young womanhood
- **Older Adult Information Day** (*PPP 2, 4 & 5*): This annual event focuses on programs and services available to the senior and older adult population. Event specifics vary as to need and interest, and a variety of guest speakers provide presentations.
- **Relationship and Sexual Education** (*PPP 2 & 4*): The Centre for Sexuality's RSE program provides curriculum for grade 4 – 10 students that was created in partnership with the Public

Health Agency of Canada. Youth learn about sexual and reproductive health, healthy and respectful relationships, and violence and consent skills.

- **School Presentations** (*PPP 2 & 4*): Funding may be provided to schools within Greenview to host guest speakers. Topics may include themes such as bullying; digital citizenship; racism etc.
- **Seniors Supports** (*PPP 1, 2, 4 & 5*): Individuals are provided support in filling out forms, gaining access to federal and provincial supports, advocacy etc.
- **Volunteer Appreciation** (*PPP 5*): Green View FCSS organizes events to recognize volunteerism in the community.
- **Welcome Baskets** (*PPP 2*): The intent of this program is to ensure all newcomers to Greenview are aware of FCSS and other Greenview programs, as well as other community services and businesses in the area.
- **Wheels for Meals** (*PPP 5*): Green View FCSS delivers meals to residents in the Hamlet of Grande Cache. This program is in partnership with the local seniors' lodge, who prepares and coordinates meals, while FCSS staff carry out the delivery.
- **Why Try** (*PPP 2 & 4*): A ten-week program designed for students in grades 4-12. This program assists children who are frustrated, confused, or angry with life's pressures and challenges. The program stresses to youth that although making good decisions can be difficult, doing so results in more opportunity, freedom, and self-respect.
- **WiseGuyz** (*PPP 2 & 4*): For male identified youth, this program promotes mental health, healthy relationships and prevent adolescent dating violence. The program provides a space for participants to discuss and explore the impacts of harmful gender stereotypes and builds essential relationship skills.

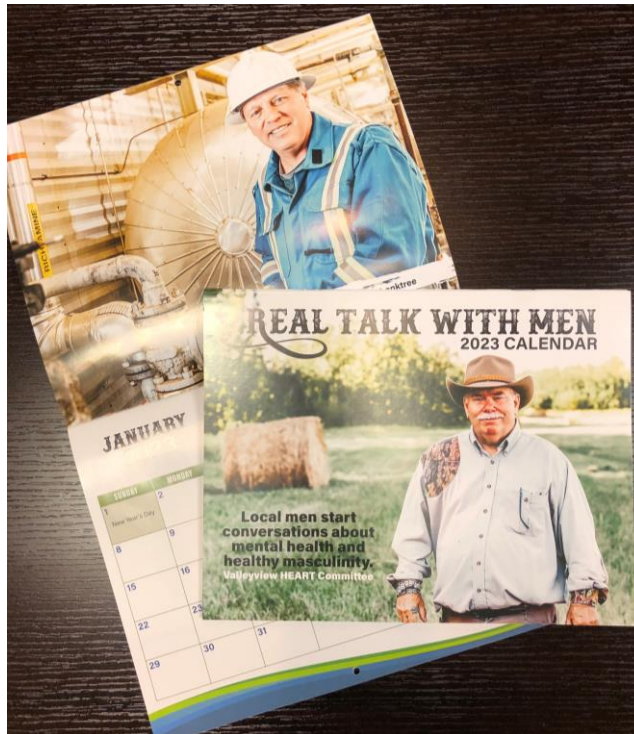
## 2024 - 2026 CORE AREAS OF BUSINESS

The following pages contain the business planning components. The Business Plan is reviewed annually and may be modified to adapt to emergent situational changes or to take advantage of innovation or new opportunities and strategic alliances. Detailed action plans and short-term emergent strategies at the operational level are the purview of the FCSS Manager, with approval from the Board, and are by necessity adaptive. These are, therefore, not included in this document.

	CORE AREA OF BUSINESS #1	PROGRAM DEVELOPMENT	
1	DESCRIPTION	Programs are implemented and developed depending on community need and issues presented. The provincial association believes in and supports local autonomy.	
2	GOAL	Programs help communities to be attractive, resilient, and adaptive. Quality of life in the community is improved through FCSS programs and services. There is less reliance on intervention and enforcement programs (RCMP, Child and Family Services, etc.) because of our prevention programs.	
	STRATEGIES	TARGETS	MEASURES
3	Older Adult Programs	All senior and older adults are aware of programs they may qualify for.	Residents are knowledgeable about programs and services for older adults.
4	Family Programs	Families, single parents-supported through partnerships with Family Resource Networks	Families have a change in skills, behavior knowledge, values, or attitude.
5	Youth Programs	Youth aged 3-18	Youth have a change in skills, behavior, attitude, or knowledge.



	CORE AREA OF BUSINESS #2	ADVOCACY	
1	DESCRIPTION	Advocacy is important to give a voice to seniors, low-income individuals, the unemployed; youth; people with developmental disabilities; minority groups etc.	
2	GOAL	We have a strong voice at the provincial table. Councils support FCSS. MLA's understand our communities.	
	STRATEGIES	TARGETS	MEASURES
3	Relationship with Funders	To ensure the relationship with current funders meets reciprocal expectations, and service provision maintains realistic outcomes.	We have contracts in place which are proving expected outcomes.
4	FCSSAA Board	To have regular updates to provincial happenings, as well as a representative who can take items to the provincial table.	A representative from the North West region is present.
5	MLA	To ensure local and regional politicians are knowledgeable about programs and services.	MLA is invited to visit the CRC, meetings and overview of services has increased awareness.



	CORE AREA OF BUSINESS #3	COMMUNITY DEVELOPMENT / ENGAGEMENT	
1	DESCRIPTION	Community engagement refers to the process by which organizations and individuals build relationships for the purpose of applying a collective vision for the benefit of a community. Our communities are caring communities. We want to involve as many people as we can in the delivery of programs and services. We want to raise awareness around community issues.	
2	GOAL	The Community is aware of our programs and services.	
	STRATEGIES	TARGETS	MEASURES
3	Volunteers	FCSS increases its trained volunteer base. These volunteers actively contribute to specific programs, are also on call for ESS service.	FCSS acknowledges and recognizes volunteers in an annual appreciation dinner. We have growing numbers of attendees every year.
4	In-service	Teachers and Parent Councils, Interagency	Parents and teachers and other service providers are aware of FCSS services

5	Awareness campaigns	Community	Community gains knowledge about social issues, resources, and supports. Examples: Poverty Simulation, A Night to Lead Change. Purple Light Nights, Red Silhouette, Human Trafficking
6	Community Collaboration	Community groups, social service providers, local volunteer groups.	Number of campaigns, events, and programs delivered with partnerships. Examples: VTRA training, MHFA, customized workshops.

	CORE AREA OF BUSINESS #4	MEASUREMENT/OUTCOMES	
1	DESCRIPTION	Outcomes are the benefits or changes for individuals, families, communities, or populations during or after participating in program or project activities. These changes must be measured to prove that desired outcomes are reached, and then reported to the province.	
2	GOAL	We are able to effectively meet all our mandated measurement requirements.	
	STRATEGIES	TARGETS	MEASURES
3	Tracking and reporting outcomes	All staff are trained in outcomes measures and are familiar with reporting expectations.	Through surveys, interviews and pre/post tests, people have a change in at least one of the following: knowledge; attitude; skills; behavior; or status.





	CORE AREA OF BUSINESS #5	CONTRACT MANAGEMENT	
1	DESCRIPTION	We currently have a service contract with Alberta Works, providing employment related services and information out of the CRC	
2	GOAL	We are able to meet the outcomes of our contract. Contracted programs are sustainable, effective, and efficient.	
	STRATEGIES	TARGETS	MEASURES
3	Alberta Works Career and Employment Storefront Services	This service contract provides residents access to income support; employment resources; a job board and employment computers.	Measure of success include statistical reports indicating the high volume of people utilizing the employment center.



	CORE AREA OF BUSINESS #6	ADMINISTRATION	
1	DESCRIPTION	Administration oversees all staffing supervision, duties, and training; program management; contract management; reporting to the province and meeting all provincial expectations; reporting to the FCSS Board; budgetary items; and relations with partners.	
2	GOAL	Contracts and agreements are clear, current, and relevant. We are able to effectively work within our budgets. We are effectively able to meet the public's needs for social prevention.	
	STRATEGIES	TARGETS	MEASURES
3	Budgets	Administration is able to effectively manage the annual budget.	The annual budget is effectively managed.



4	Agreements	Agreements and service provided meet outcomes and proves expected results.	Agreements and service provisions meet expected results; service agreements and contracts are renewed and or extended.
---	------------	--	--



	CORE AREA OF BUSINESS #7	HUMAN RESOURCES	
1	DESCRIPTION	There are 10 full time employees; 12 part time employees; and approximately 5 volunteers.	
2	GOAL	We have adequate numbers of staff to meet our operational needs.	
	STRATEGIES	TARGETS	MEASURES
3	Volunteer Recruitment	Volunteers are recruited to suit their needs and interests. This varies from program to program, and season to season.	When we have a position requiring volunteers, it is filled.

4	Training and Development	Staff are trained in all areas of need.	Fully trained staff.
5	Human Resources Management	All employees are working effectively and efficiently within their job description. Succession plans are in place, and cross training is provided.	Full and part time staff are well managed and trained.
6	Staff Acquisition	Adequate staff for current programming.	All positions are staffed.



	CORE AREA OF BUSINESS #8	BOARD DEVELOPMENT	
1	DESCRIPTION	The Board shall be concerned with community issues that enhance, strengthen, and stabilize family and community life. The Board shall be concerned with the growth and development of a broad range of programs to help prevent family or community social breakdown, and to help prevent the development of personal or family crises that may require major intervention or rehabilitative measures to correct.	
2	GOAL	The Board is effective and engaged.	
3	Policy Development	The board remains active in their provincial and local meetings and contributes to policy development and recommendations.	Board Members attend at least 10 meetings per year, attend the fall FCSSAA conference, as well as the spring regional conference. Board members will be active

			in Volunteer Appreciation events.
4	Program Approval	The board has reviewed and approved all programs.	Completed
5	Business Planning	The board has a completed Business Plan.	Completed Plan
6	Leadership Development (Revised Board Orientation Manual)	The board has an effective and efficient orientation program for new board members.	Completed Orientation Manual



## Goals, Strategies & Timelines

### A. Goal: To provide services that enhance the well-being of individuals, families, and community through prevention.

#### 1. Strategy: Develop programs and services to promote positive development for children and youth.

*Programs may be implemented in the Valleyview, Ridgevalley, Grovedale, and Grande Cache schools or in community settings for the youth between six (3) to eighteen (18) years of age. All programs may be provided upon the request of the individual school requirements in consultation with the principal.*

<b>Time Frame</b>	<b>Action</b>	<b>Status as of July 2025</b>
2 – 3 times per year	Deliver <b>Babysitting Courses</b>	<i>Delivered GC afterschool Jul 2024 and 2025</i>
School year	Deliver <b>Body Talk</b>	<i>Delivered at Harry Gray and Penson in 2024 and 2025 And Susa Creek in 2025</i>
School year (6 – 10 week program)	Deliver <b>Interpersonal Relationship Skills</b>	<i>Delivered OAP &amp; Harry Gray in 2025 Delivered Summitview and GC High School 2025</i>
Annually	Deliver the <b>Empathy Program</b>	<i>Delivered at Rural Roots in VV 2024 and 2025 GC in 2025</i>
Weekly	Facilitate <b>Gay Straight Alliance</b>	<i>Available at Summitview Middle School 2023/24/25 Currently running in VV 2024, 2025</i>
School year (4 week program)	Deliver <b>Hands Are Not For Hitting</b>	<i>Was not requested in 2024, did run at St. Stephens in spring 2025</i>

Annually	Deliver <b>Home Alone</b> program	<i>Delivered Susa Creek School May 2024 &amp; out of school Jul 2024 and 2025 after school Delivered in Penson, St. Stephens and Harry Gray- June 2024 and 2025</i>
School year (6 week program)	Deliver <b>I Can Handle Anger</b> program	<i>Delivered Susa Creek School Jun 2024 and 2025 Delivered in Ridgevalley and OAP 2024 -OAP 2025 complete</i>
Annually	Deliver <b>Kids Conference</b>	<i>Delivered Mar 2024 and 2025</i>
July and August	<b>Life Skills/Summer Day Camps –</b>	<i>Delivered Jul 2024 in GC-recommend to discontinue-covered by recreation, any youth programming could fall under Interpersonal relationship skills</i>
School year (4-6 week program)	Deliver <b>MindUP</b> program	<i>Delivered at OAP and St. Stephens- Spring 2024 and 2025 Grande Cache- Susa Creek 2025</i>
Ongoing	Deliver <b>Miyo Wichihitowin</b> program – offered in GC only	<i>Delivered Summitview gr.5 Mar 2024, Grande Cache Community High School all grades Jun 2024 out of school Jul &amp; Aug 2024- and all schools in GC in 2025</i>
School year (4-6 week program)	Deliver <b>Relationship &amp;</b>	<i>Delivered Summitview Middle School gr. 7 &amp; 8 Mar 2024</i>



	<b>Sexual Education</b> program	<i>Delivered St. Stephens, Penson and Hillside May 2024 and 2025</i>
School year (10 week program)	Deliver <b>SKILLS</b> program	<i>Delivered at Penson in April 2024- now changed to RSE</i>
School year (5 week program)	Deliver <b>Kids Have Stress too</b>	<i>Delivered Susa Creek School Jan 2024 and 2025</i>
School year (7 week program)	Deliver <b>Why Try</b> program	<i>Delivered at Harry Gray 2024-2025</i>
School year (22 week program)	Deliver <b>WiseGuyz</b> program	<i>Delivered Grande Cache Community High School 2023/24/25 and Hillside High School 2024/25</i>

## 2. Strategy: Develop programs and services to enhance the lives of individuals and families within the community.

*Enhance the lives of adults and families to promote economic, mental, and physical wellbeing. Programs may be available annually and are based upon the needs and requests of clients.*

<b>Time Frame</b>	<b>Action</b>	<b>Status as of July 2025</b>
Spring and fall sessions	Coordinate <b>Balance</b> restorative yoga program Only available in VV and DeBolt	<i>Sessions completed in June 2024/June 2025 in DeBolt and VV</i>
Annually	Coordinate <b>A Night to Lead Change</b>	<i>Completed in November 2023 and 2024 Valleyview, Grande Cache in 2024, scheduled for October 2025 in VV</i>
Annually	<b>Community Activity Fee Funding</b> program (formally Aboriginal Community Activity Fee Assistance Program)	<i>Ongoing – Approx. 30 active clients</i>
Annually	Deliver <b>Community Volunteer Income Tax</b> program	<i>Ongoing – 864 returns filed in 2024 Ongoing in 2025</i>
Annually	<b>Eating for Your Wellbeing</b>	<i>Discontinued in 2024- now Accessible through Alberta Health Services</i>
Annually	Deliver <b>Employment Supports</b>	<i>Ongoing</i>
Annually	Coordinate <b>FCSS Baby Book Bags</b>	<i>Ongoing – approx. 110 annually provided to the Health Unit</i>
Annually	Coordinate access to <b>Income Supports</b>	<i>Ongoing</i>
Annually	Deliver <b>Meadows to Mountains Homelessness Prevention Project</b>	<i>Ongoing – grant expires March 2026</i>

Annually (6 week program)	Deliver <b>Mother Daughter Circle</b> program	Available upon request-
Annually	Deliver <b>Older Adult Information Day</b>	GC – June 2024, June 2025 VV – 2024, 2025

**3. Strategy: Develop programs and services to enhance the lives of adults and seniors within the community.**  
*Enhance the lives of adults and seniors to promote economic, mental, and physical wellbeing. These programs may be delivered annually as part of the ongoing operations.*

<b><i>Time Frame</i></b>	<b><i>Action</i></b>	<b><i>Status as of July 2025</i></b>
Annually	Contracted <b>Counselling Services (H.E.L.P.)</b>	<i>Ongoing</i>
Annually	Deliver individual support with <b>forms</b> and subsidy applications	<i>Ongoing</i>
Annually	Deliver the <b>Home Support</b> program	<i>Ongoing</i>
Annually	Deliver <b>Just In Case File</b> workshop	<i>Completed in 2024, 2025 in GC, Grovedale and DeBolt, &amp; VV</i>
Annually	Deliver the <b>Wheels for Meals</b> program within the Hamlet of Grande Cache and Town of VV	<i>Ongoing</i>

**B. Goal: Promote and provide services with various stakeholders for the benefit of residents within the community.**

**1. Strategy: Explore partnerships with various stakeholders to meet residents' needs.**

*Partnerships are vital in the community so as the residents' needs may be addressed in cooperation with various stakeholders. The stakeholders may be consulted on an annual basis to review possible partnership opportunities.*

<b>Time Frame</b>	<b>Organization Name</b>	<b>Status</b>
Reviewed annually	Alberta Health Services Partnership	<i>Ongoing</i>
Reviewed annually	Alberta Health Services – Mental Health Therapist	<i>Ongoing</i>
Reviewed annually	Alberta Works Contract – Employment Services	<i>Ongoing</i>
Reviewed annually	Canada Public Health Agency	<i>Ongoing</i>
Reviewed annually	Centre for Sexuality	<i>Ongoing</i>
Reviewed annually	Child and Family Services	<i>Ongoing</i>
Reviewed annually	ESSNA – Emergency Social Services Network of Alberta	<i>Ongoing</i>
Reviewed annually	Evergreens Foundation (Whispering Pines Lodge)	<i>Ongoing</i>
Reviewed annually	Family Resource Network	<i>Ongoing</i>
Reviewed annually	Grande Cache Food Bank	<i>Ongoing</i>
Reviewed annually	Grande Yellowhead Public School Division	<i>Ongoing</i>
Reviewed annually	Healthy Aging Alberta	<i>Ongoing</i>
Reviewed annually	Holy Family Catholic School Division	<i>Ongoing</i>
Reviewed annually	Mountain Metis Association	<i>Ongoing</i>
Reviewed annually	Northern Gateway School Division	<i>Ongoing</i>
Reviewed annually	Northern Lakes College	<i>Ongoing</i>
Reviewed annually	Northlands School Division	<i>Ongoing</i>
Reviewed annually	Odyssey House – Outreach worker services	<i>Ongoing</i>
Reviewed annually	PACE	<i>Ongoing</i>
Reviewed annually	Peace Wapiti School Division	<i>Ongoing</i>
Reviewed annually	Red Willow Lodge	<i>Ongoing</i>
Reviewed annually	Royal Canadian Legion	<i>Ongoing</i>
Reviewed annually	Rural Development Network	<i>Ongoing</i>
Reviewed annually	RCMP	<i>Ongoing</i>
Reviewed annually	Seniors Outreach	<i>Ongoing</i>
Reviewed annually	Service Canada Outreach	<i>Ongoing</i>
Reviewed annually	Sturgeon Lake Cree Nation	<i>Ongoing</i>
Reviewed annually	Suicide Prevention Resource Center	<i>Ongoing</i>
Reviewed annually	Town of Valleyview	<i>Ongoing</i>
Reviewed annually	Town of Valleyview Library	<i>Ongoing</i>
Reviewed annually	Valleyview Men's Shed	<i>Ongoing</i>

**2. Strategy: Explore opportunities that may enhance resident access to services within the community.**

*Create a relationship with all relevant stakeholders so programs and services may be coordinated to meet the community's needs.*

<b><i>Time Frame</i></b>	<b><i>Action</i></b>	<b><i>Status</i></b>
Annually Sep – Jun	Host monthly interagency meetings	<i>Ongoing</i>
Annually – twice a month	Provide an Odyssey House support worker	<i>Ongoing</i>
Annually	Deliver the Welcome Basket program	<i>Ongoing</i>
Annually	Host Service Canada Outreach Clinics in the CRC	<i>Ongoing</i>
Annually	Coordinate the Community Information Board	<i>Ongoing</i>
Annually	Deliver Information Referral services	<i>Ongoing</i>
Annually	Provide Community Training sessions	<i>Ongoing</i>
Annually – weekly	Coordinate Mental Health out of the CRC	<i>Ongoing</i>
Annually – grant dependent	Host HEART Domestic Violence Conference	
Annually	A Night to Lead Change	<i>Ongoing</i>
Annually	Daily Thoughts banners	<i>Ongoing</i>
Annually	Did You Know Campaign (social media posts)	<i>Ongoing</i>

**C. Goal: Provide opportunities whereby residents are actively engaged within the community.**



**1. Strategy: Promote resident participation and engagement within the community.**

*Community engagement and connection contributes to improved social wellbeing. Residents are encouraged to assist in various deliverable opportunities.*

<b><i>Time Frame</i></b>	<b><i>Action</i></b>	<b><i>Status</i></b>
Annually in November	Deliver the Red Silhouette program/Purple Lights/Human Trafficking	<i>Ongoing</i>
Annually	Host Volunteer Appreciation events	<i>Ongoing</i>
Annually	Provide residents with volunteer opportunities to assist with various deliverable programs	<i>Ongoing</i>

**D. Goal: Provide service excellence to residents within the community.**

**1. Strategy: Develop actions that enhance Green View FCSS service deliverable excellence.**

<b><i>Time Frame</i></b>	<b><i>Action</i></b>	<b><i>Status</i></b>
Annually	Review the Green View FCSS Business plan	<i>Spring 2024/Fall 2025</i>
Annually	Provide measurable outcomes where applicable for programs and services	<i>Ongoing</i>
Annually	Ensure that staff has access to effective training opportunities	<i>Ongoing</i>
Annually	The Green View FCSS Manager will draft and present the annual budget to Council	<i>Fall 2024/Fall 2025</i>
Annually	Staff performance appraisals will be administered to all staff	<i>Fall 2024/Fall 2025</i>

